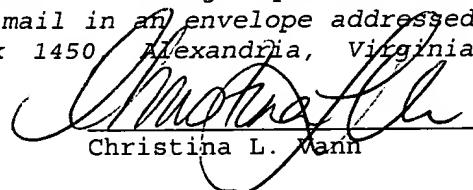




IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#10/a  
W. Lauzon  
PATENT  
6/5/03

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to Commissioner of Patents, P.O. Box 1450 Alexandria, Virginia 22313-1450 on May 21, 2003.

  
Christina L. Mann

Applicant : Henry C. Yuen  
Application No. : 09/449,887  
Filed : November 30, 1999  
Title : SMART AGENT BASED ON HABIT,  
STATISTICAL INFERENCE AND  
PSYCHO-DEMOGRAPHIC PROFILING  
Grp./Div. : 2776  
Examiner : SRIVASTAVA, Vivek  
Docket No. : 36524/RRT/I148

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Technology Center 2100

**AMENDMENT**

Post Office Box 7068  
Pasadena, CA 91109-7068  
May 21, 2003

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Commissioner:

In response to the Office action of March 27, 2003, Applicants respectfully request that the above-identified patent application be amended as follows:

**In the Claims:**

Please amend claims 1, 2, 29, 30, 35, 39, and 42 as follows:

*SubCP*  
*a*

1. (Amended) A method of determining a profile of a user based on statistical data and psycho-demographic information about the user, the method comprising the steps of: